

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. The FCC is supposed to help the people, not big business. Right now cell phone businesses are ripping off the consumer, and we are tired of it. They use false advertisements to lure you in, and then after they get you signed up and your money, they then tell you differently about your package you bought concerning your cell phone. They hook you with a two year contract, and to break that contract you have to pay them over \$200.00 That is a big rip-off. I think if you find you have been lied to about what the package contains, then you should not have to pay that ridiculous buy out fee. That is what it is, a buy out fee.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Barbara Campbell